



THE LONDON BOROUGH
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PPE PDS—Written Questions from the Public with Answers

16th June 2022

1) Question from Richard Gibbons:

Agenda Item 9. PP&E Performance Overview Update

<https://cds.bromley.gov.uk/documents/s50098499/22.06%20PPE%20Performance%20Overview%20FINAL%20RELEASEDv2.pdf>

Re. Indicator 4E: Fly-Tipping:

Setting aside the spurious comparisons with other London boroughs, since April 2019 there have been 10,515 fly-tipping incidents in LB Bromley, blighting our streets, parks and greenspaces. Please provide a summary of the sources of incident reports, e.g. LBB Neighbourhood Officers, Councillors, Veolia, idverde, Ward Security, local residents, etc.

Response to Question 1:

Our fly-tipping reporting channel is provided by the 'Fix My Street' online platform, a 24-hour, 7 day a week reporting tool which uses GPS mapping and the ability for customers to upload photographic evidence detailing any fly-tipping occurrences on the public highway.

This makes up approximately 98% of reports from members of the public with a further 2% being reported by our street environment service provider, Veolia, and our contract monitoring team within Neighbourhood Management.

Any fly tips within our green space park areas are again reported by members of the public, and ad-hoc clearances are identified and actioned by our parks grounds maintenance service provider Idverde.

2) Question from Richard Gibbons:

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Re. Indicator 4E: Fly-Tipping

Please elaborate on the KPIs 4F and 4G indicating the types and locations of fly-tipping incidents that have been investigated, corresponding actions taken, and net income after recovery costs.

Response to Question 2:

Following a re-alignment within our Neighbourhood Management team from the 1st of February 2022, and the addition of our newly appointed Environmental Investigations Manager, fly-tip investigations will now be undertaken within the Enviro Crimes team within Neighbourhood Management. In partnership with our street environment service provider Veolia, who are tasked with the 'heavy lifting' and removal of fly-tips, 'found' evidenced pertaining to the source of the waste is being captured and

CPW (community protection warning) CPN (community protection notice) or FPNs (fixed penalty notice) will be issued.

The KPIs 4F and 4G will see a significant increase in Q2 of the year as investigations increase.

Under the LOT 3 Street Environment contract with Veolia, there is a set fixed fee paid per 12 months for any reported fly tip on the public highway. The council does not pay per fly tip removed, and this incentivises the service provider to work in partnership with NM enviro crimes team to secure evidence prior to clearance to assist in stopping at source and reducing regular instances. If evidence is secured to a sufficient standard, and through the Enviro Crime team's investigations, cost recovery will always be a priority following clearance.

Current deterrents include use of posters, letter/leaflet drops and use of CCTV which can be deployed overtly or covertly. Enviro Crime Officers are researching hot spots and will be deploying these methods based on number of incidents reported.

Neighbourhood Management is also continuing with the 'your waste is your responsibility' door to door campaign to highlight the importance of residents using the correct channels to dispose of bulky waste items and to check that any third party being paid to remove waste is a bona fide waste carrier and is registered with the environment agency.

However, areas of private land owned and managed by housing associations and the like, are not the responsibility of the council to clear. This accumulated or fly-tipped waste should be removed by the relevant housing association. This includes access roads behind shops that do not make up part of the public highway. Investigations of accumulated waste and fly-tipping on private land are managed by the council's Public Protection team, but the clearance of accumulated waste on private land remains the responsibility of the landowner.
